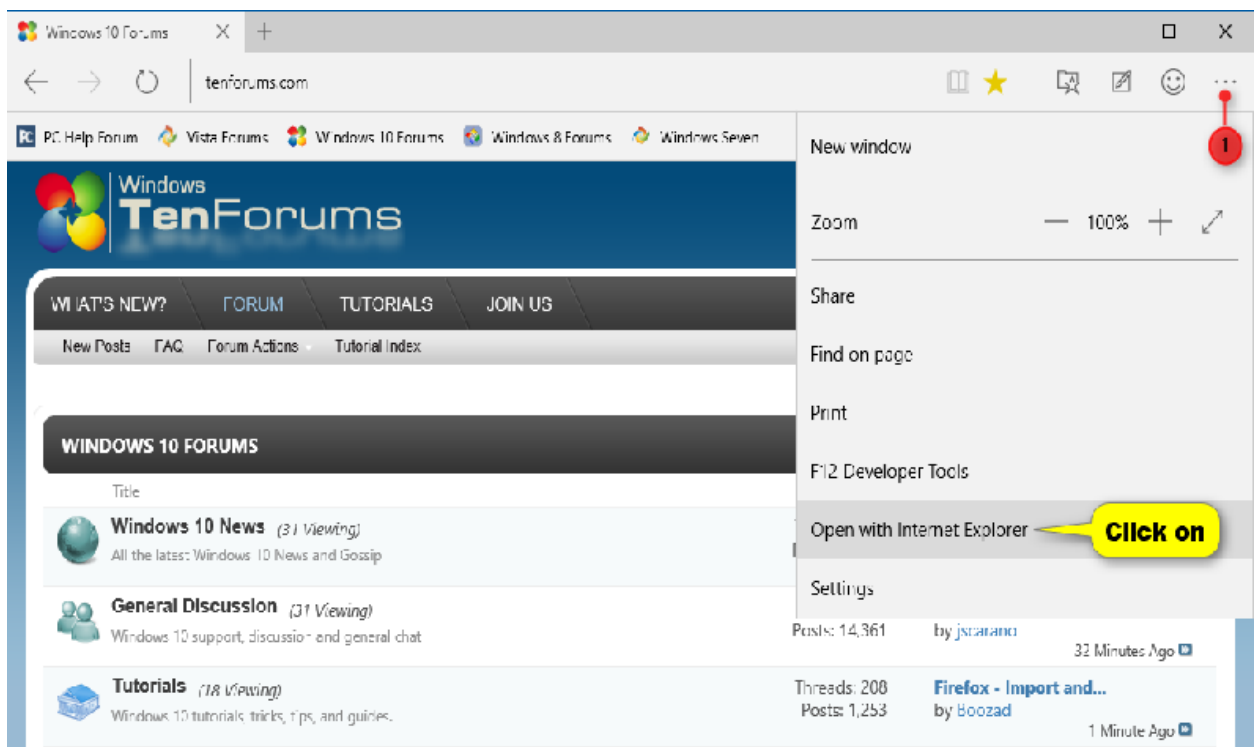


## Windows 10 Support

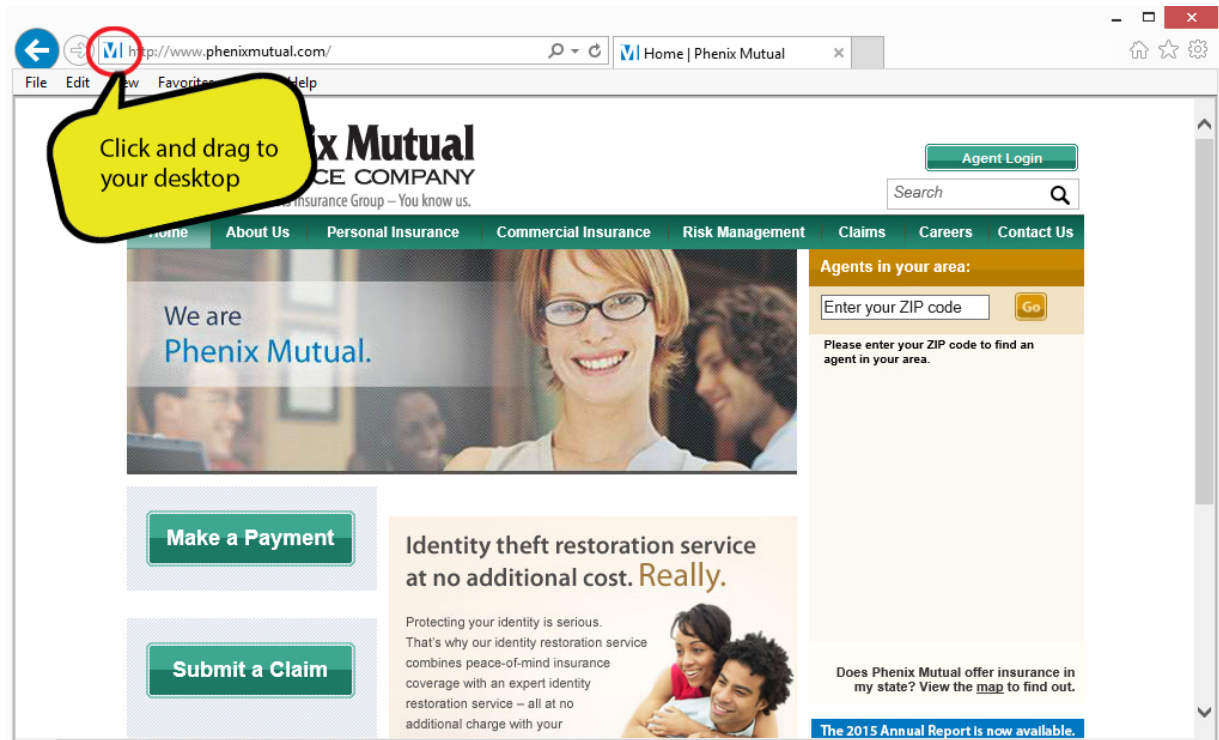
If you are thinking about upgrading to Windows 10 or have already done so, there are two important items to address to ensure you get the best experience when using the Phenix Mutual Agents-Only website.

The first item is Microsoft Edge, which is the new default web browser for Windows 10. Previous versions of Windows use Internet Explorer (IE) as their default. Our Agents-Only website is built to run on IE, and you will notice the webpage does not work properly on Edge. As such, you will always want to open our Agents-Only website in IE, which is still part of Windows 10; it's just not the default. Below are instructions for creating and saving a shortcut to open the Agents-Only website with IE:

1. Browse to [www.phenixmutual.com](http://www.phenixmutual.com) in Edge.
2. Once open in Edge, click the settings menu that looks like “...” and select “Open with Internet Explorer.”



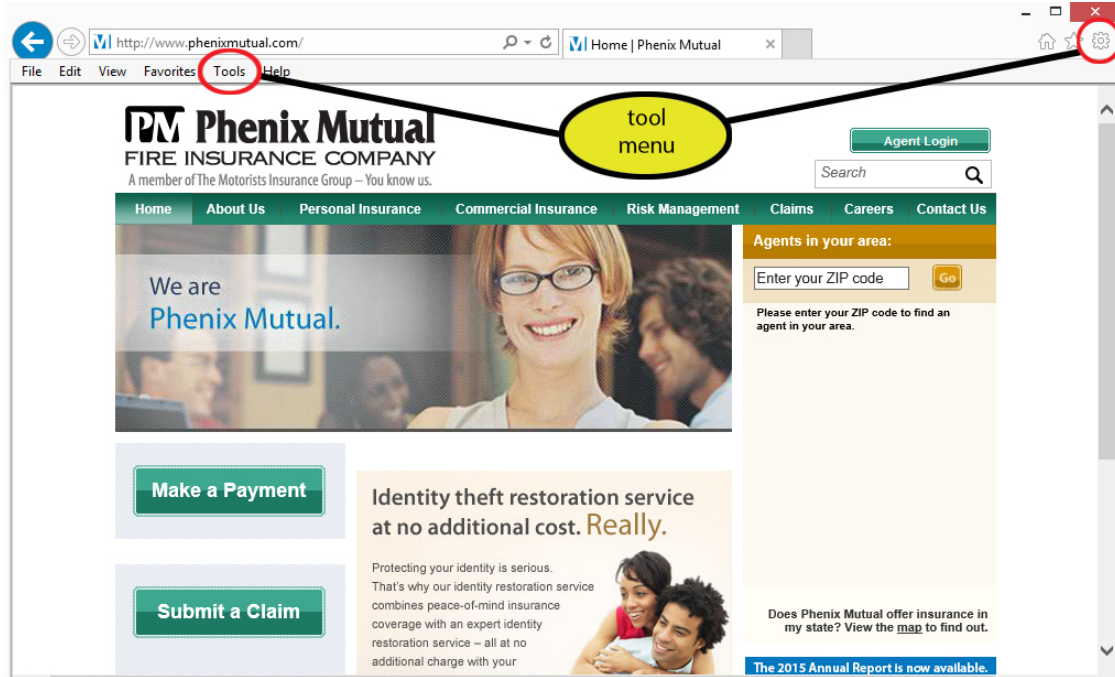
- Once our webpage is open in the IE window, click and drag the shortcut icon from the webpage to your desktop. The shortcut icon is located on the top left side of the page in the address bar.



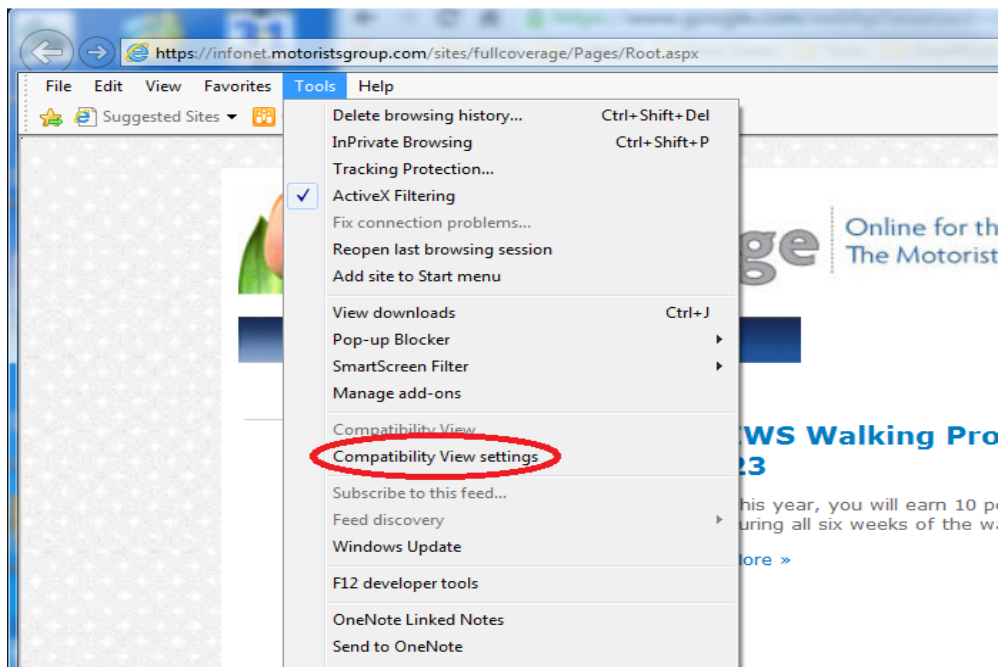
- You will now have a shortcut saved to your desktop that will open our website using Internet Explorer.

Next, you will need to add our website to your compatibility settings after the upgrade. To do this, follow the instructions below:

1. Click “Tools” located along the top of the page, or click the gear icon on the top right of the page (depending on how your view is set up) in your IE window.



2. Select "Compatibility View settings."



3. On the window that opens, type [www.motoristsgroup.com](http://www.motoristsgroup.com) in the space that says, "Add this website." Click "Add." Close the menu.

